

Dedicated Questionnaire (Required for each Location)	
1	Customer Name:
2	Service Address:
3	Floor/Suite:
4	City:
5	State:
6	ZIP Code:
7	Billing Telephone Number:
7a	Working Telephone Number at Service Location:
8	Does the Demarc need to be extended? (Y/N) - (Additional Charges Apply)
8a	If Yes, Extend Demarc to what Floor & Room/Suite # ?
9	Local Contact Name (For Access)
10	Local Contact Telephone Numbers: (Ofc & Cell #)
11	T1 Type: Digital, PRI or IVAD (Integrated Voice & Data)
11a	If IVAD, How many Voice and Data Channels? :
11b	Voice & Data Channel Arrangement on T1: (e.g. Voice Channels 1-12, Data Channels 12-24)
12	Carrier Name providing service: (Paetec, Qwest, Verizon Business, etc.)
13	T1 Termination : (Type of Jack, e.g. RJ48x, RJ45x)
14	New DID Numbers Required ? (Y/N)
14a	Quantity of New DID's Required:
16	LNP (Porting) Required ? (Yes or No)
16a	If LNP is Yes, Number(s) to be ported :
16b	If Yes, (CSR from the losing carrier must be provided to us) - Check Yes or No if attached
19	Is the PBX generating Calling Party Number(s) for Outbound ANI? (Y/N) (carrier will pass it thru)
19a	If Not, what TN should be sent on Outbound calls?
20	Should Name be sent on Outbound Calls? (Y/N)
20a	If Yes, what Name is to be sent? (Max of 15 characters including spaces)
21	Inbound ANI Required ? (Y/N) (usually available on PRI)
22	Is DNIS Required for routing ? - (Y/N)
22a	If DNIS is Yes, How many digits should be outpulsed to the PBX ? (3, 4, or other)
23	Trunk Group Direction: (2 Way, Outb, Inbound Only)
24	CPE Manufacturer
24a	CPE Model
24b	CPE Vendor Company Name:
24c	CPE Contact Name:
24d	CPE Contact Numbers: (Both Ofc and Cell #'s - Please !)

25	Hunting Arrangement: (Most Idle, Asc Seq, Desc Seq)	
26	Signaling Pulse: (DTMF, DP, ISDN)	
27	Trunk Start Signaling: (Wink, Ground, Loop, Immediate)	
28	DS1 Framing & Coding Format : (e.g ESF/B8ZS, etc.)	
29	ISDN Protocol: (NI2, NI1, Custom 5E, NTSL1 or other)	
30	Supervision: (E&M, Not applicable for PRI)	
31	If DOD, what is call back TN for 911 operator?	
32	Block Collect calls? (Y/N)	
33	Block third party calls ? (Y/N)	
34	Block International Access ? (Y/N)	
35	Block Local Dir Asst? (411 & 555-1212) (Y/N)	
36	Block Operator? (0)- (Y/N)	
37	Block LD Operator?(0+) (Y/N)	
38	Block 900/976 Calls? (Y/N)	
39	Allow Casual Dialing? (1010+carrier code+ TN) (Y/N)	
40	Account Codes Required? (Y/N)	
40a	If Account Codes are required, How many Digits?	
40b	If YES, Type of Acct Codes? (Validated/Verified or Unvalidated/Unverified)	
FOR INTERNET SERVICES ONLY		
41	Number of Public IP Addresses required:	
42	BGP Required? (Yes or No)	
43	If Yes, BGP Questionnaire & LOA must be completed	Acknowledged:
44	Reverse DNS Required (Yes or No)	
45	NAT to be enabled? (Yes or No)	
46	DHCP Needed? (Yes or No)	
47	Type of Router or Equipment provided:	
48	Router Encapsulation ? (PPP, Frame Relay, HDLC)	