



ANYTHING AND EVERYTHING ON THE NETWORK

One Barnes Park South Wallingford, CT. 06492
Phone: 877-312-5560 Fax: 877-312-5544

Letter of Authorization for Business and Residential Service Agreement

1. Customer Information

Customer Name
(Name must be as it appears on phone bill)
Customer Type Business Residential
Address City State Zip
Billing Address if different than Customer Address:
City State Zip
Contact Name
Contact Number Alternate Number
E-mail Address @
Tax ID or SS Number (Required)
Tax Status Exempt Local & State Federal N/A (Forms must be provided with order)

2. Customer Authorization

TO: All Local Exchange Companies (LECs), Long Distance Companies (IXCs), Resellers, Rebillers, and Regional Bell Operating Companies (RBOCs). In accordance with this executed agreement, I/We ("Customer") do hereby authorize ComTech21 DBA Prescient Worldwide to act as our communications agent to place service orders, change network carriers, obtain telephone account information/numbers, PIC codes, and any other customer information needed to assign ComTech21 agency to vendors and authorizing them to implement contracted services for local, data, IP, interstate, intrastate, intralata and/or international long distance services ("Services").

Term plans automatically renew for successive 12-month periods. Customer understands that it may take (30) thirty to (60) sixty days for services to be disconnected. Therefore, in the event customer desires to cancel any service subsequent to the initial term the Customer shall provide (60) sixty days advance notice of its intent to cancel service.

Customer provides authorization to perform credit checks and investigate customer's bank where permitted by law. Service availability is subject to customer meeting credit criteria. I/We understand that ComTech21 reserves the right to terminate my/our services with ComTech21 if I/We experience an adverse credit performance.

Customer shall defend, indemnify and hold harmless ComTech21, its employees, and agents from any liability resulting from claim, action or suit resulting from the provision and deliver of the Services including any pre-existing contractual obligations between Customer and a third-party.

The customer understands that telecommunications and/or network access services may be temporarily unavailable for scheduled or unscheduled maintenance and for other reasons within and outside of the direct control of ComTech21. Customer understands that they are responsible for any additional charges for extended inside wiring.

Authorized Signature Date
Printed Name

3. Agent Information

Agent Name: Agent ID: External ID



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Von Residential Service Agreement

1. Customer Information

Customer Name
Service Address
Billing Address if different than Customer Address:
City
State
Zip
Contact Name
Contact Number
Alternate Number
E-mail Address
Technical Contact Name
Contact Number
E-mail Address

2. Service Activity

I choose ComTech21 dba Prescient Worldwide to be my preferred carrier for Von Services.
Order Activity: New Add Change Disconnect
Term Commitment: 12 Months 24 Months 36 Months 60 Months
Type of Service: DID LNP

3. Services & Features

Table with 4 columns: DID/LNP Service Quantity, Monthly Charges, Activation Fee, Per Min Rate, Equipment Charge, Waived**, Type of Equipment

** Equipment charges are waived contingent upon the customer utilizing service for a minimum of 12 months. In the event the customer deactivates service within the first twelve months the customer will be charged \$59.00 as a deactivation fee.

Additional Features:

Table with 2 columns: Monthly Recurring Charges, NRC per Feature

Total MRC Total NRC

4. Service Requesting (New phone number or LNP (Local Number Portability))

You understand that DSL or some kind of Broadband connection to the internet is required. If you currently have DSL or other features (including fax or alarm systems) on your local line-you will lose this service when porting your number to Von.

Qty - New DID (phone number) Area Code/Prefix (Required)
Area Code/Prefix (Required)
Qty - LNP (Port existing number) (Billing Telephone Number as it appears on bill). Requested Due Date
Current Carrier:
Current Carrier:

LNP (Local Number Portability) orders-you must submit a recent copy (within 30 days) of the telephone bill showing the telephone number(s) you wish to port including customers name.

5. Additional Comments

6. Customer Authorization

This Von Service Order is subject to the Terms and Conditions within the Letter of Authorization Service Agreement. By executing below you acknowledge acceptance of such terms and conditions.

The person(s) signing this agreement is authorized to sign on behalf of the customer.

Authorized Signature Date

Printed Name

7. Agent Information

Agent Name: Agent ID: External ID (Rev 06/08)